



e-COMEDGE

Whether you want to drive sales or need to provide real-time data to your customers, sales representatives or vendors, e-COMEDGE bridges the gap between the Internet and the COMEDGE ENTERPRISE SOLUTION SUITE.

With just a few clicks of the mouse, customers can securely order merchandise any time of day or night and feel confident that their order is being processed in the same efficient manner as if they had ordered it over the phone or in a store.

- Later, they can log in and track their shipment and view their shipping and billing information.
- Sales representatives, distributors and suppliers have quick and easy access to view inventory stock levels for supply chain management, current pricing, and even production lead times.
- All access is completed quickly and easily across a secure Internet connection.
- Real Time Customer Order Status / Shipment Tracking
- Reduce customer inquiries and increase customer satisfaction by tracking pending and shipped packages with a reference number and giving real-time status and location updates.
- General Account Inquiry
- Provide live, accurate account information to your customers, and distributors at their fingertips.
- Shopping Cart: Customers demand convenience and availability with everything they do. Extend your virtual business hours to the web and allow 24 hour shopping to drive even more sales than you imagined. Customers can browse through your catalog and place items in a shopping cart for easy check out. Through tight ties with the order entry system e-COMEDGE can even look up and display individual pricing based on customer type, special quotes and sales events.
- Sales Force Support
- Sales representatives have the flexibility to get current and accurate information on products, pricing, and availability from anywhere in the world, 24 hours a day.
- Leading-edge solutions, proven methodologies and first class service.

For more information about our COMEDGE ENTERPRISE SOLUTIONS, please contact:

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